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niacro



# NIACRO

## ANNUAL REPORT

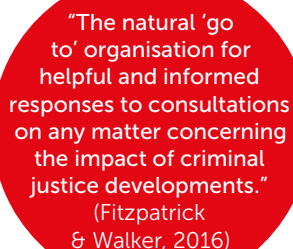
WORKING TO REDUCE CRIME AND ITS IMPACT  
ON PEOPLE AND COMMUNITIES

.....  
2017 - 2018



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"The natural 'go to' organisation for helpful and informed responses to consultations on any matter concerning the impact of criminal justice developments."  
(Fitzpatrick & Walker, 2016)

## Introduction

2017/18 was a year of sustained progress. We continued to retain existing and attract new funding to resource a wide range of services and to deliver and develop programmes for: children and young people; families affected by imprisonment; and adults, in prison and in the community.

In the year we compiled a useful 'menu of NIACRO services' leaflet which is now routinely given to those who make contact with us. This has resulted in more families enquiring about support for an adult relative and more adult service users seeking support for their family. The following new services were introduced during the year:

- **CHIP (Children of Imprisoned Parents):** Early intervention support, including signposting onto community supports.
- **Aspire Mentoring Service:** for young men under Probation supervision.
- **Aspire Community Support:** for young men who are not in the formal criminal justice system but who may be at risk being so.
- **Get Real:** tackling hate crime using restorative approaches.
- **Family Links Pathways:** establishing links with and offering support to families before their family member is sentenced.

The instability of our local political institutions has impacted on the flow of funding for front line services based on Programme for Government commitments. However, several specialist and significant funding streams have enabled us to undertake challenging yet meaningful work over the year: *The Early Intervention Transformation Programme* (EIPT) funds CHIP and the Early Intervention Support Service; *Fresh Start* supports the two Aspire programmes; and *Get Real* is being delivered with *Peace IV* funding. We also initiated new and strengthened existing

partnerships with a range of community and voluntary sector organisations as we increase the number of programmes delivered in partnership.

Partnership and co-operation with the statutory sector continues to be a cornerstone of our service delivery.

We are pleased to be working alongside PBNI, delivering elements of its responsibilities under *Fresh Start*. We also worked with PBNI and NIPS to secure funding from the European Social Fund for an employment support programme for people with convictions. The resulting programme, *Working Well*, will be launched in 2018-19.

We have developed closer relationships with like-minded organisations throughout the United Kingdom and Ireland, hosting a summit of NACRO, SACRO and NIACRO in January 2018 and we continue to work with these and other organisations on a range of key policy concerns including:

- Children of prisoners
- Women's imprisonment
- The impact of criminal records
- Developing links to spread good practice

In 2016/17 we committed to improving data capture and reporting resulting in a new database that will enable us to align our reporting processes with the Outcomes Based Accountability model, on which the Programme for Government is founded.

External validation of the quality of service delivery and support for staff, volunteers and service users continued over the year, with:

- **Investing in Volunteers:** secured re-accreditation in September 2017 for this UK quality standard for organisations involving volunteers in their work. NIACRO worked with Volunteer Now,

the host organisation in Northern Ireland for liV, to achieve the award which lasts for three years.

- **Investing in Children Membership Award:** gives organisations national recognition for good practice and active inclusion of children and young people in dialogue resulting in change. NIACRO is one of only three organisations in Northern Ireland to have secured this award, through its Northern Ireland assessor, the Voice of Young People in Care.
- **Investing in People:** the implementation of the recommendations that emerged from our liP accreditation (Silver) in the summer of 2016 was completed.

We continued to submit responses to policy consultations to represent how proposed changes could affect our service users and people in similar circumstances. In spite of the absence of the Northern Ireland Assembly, we have maintained links with the major local political parties: discussing our policy asks; seeking their views on our new Corporate Plan; and inviting elected representatives to 'showcasing' events. We have also reviewed our public messaging strategy, increasing our presence on social media, particularly Twitter and Facebook.

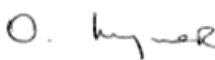
The AGM in November 2017 was entitled *"Towards Zero Suicide: New Developments in Suicide Prevention Strategies and Policies"*. Professor Siobhan O'Neill, Professor of Mental Health Sciences, Ulster University delivered the keynote address. Suicide is a significant concern within the criminal justice sector, specifically deaths in prisons or places of detention, with evidence of increasing numbers either attempting to or taking their own lives. Drug misuse layered upon poor mental health and a sense of lack of purpose is increasingly prevalent amongst NIACRO's

service users. This means that we need to ensure our staff and volunteers are equipped to recognise warning signs, offer appropriate support, and help service users to access specialist services.

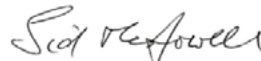
During the year we took time to reflect on the achievements and challenges of the lifetime of our previous Corporate Plan (2015-18) and to identify priorities for our 2018-23 planning period. Members, the Executive, staff, volunteers and service users all had the opportunity to contribute. Discussions also considered NIACRO's values, particularly how these are reflected in all aspects of organisational life. We also consulted with a range of external stakeholders.

2018-23 will undoubtedly see ongoing financial constraints and political uncertainties, locally and nationally and NIACRO and other voluntary and community organisations will continue to experience increased pressures on our services. Some pressures are a consequence of changes we welcome. For example, there has been an increased uptake of our programmes in early intervention, stemming from its raised profile. Other pressures come as a result of the challenges associated with new policies and practices, most markedly the roll-out of Universal Credit.

The organisation continues to be very grateful for the dedication and support of its staff, volunteers, members and the Executive for their sustained commitment. They continue to enable us to deliver on our mission and vision, true to our values confirmed in the knowledge that we must continue to provide services for those we are in existence to support.



**Olwen Lyner**  
Chief Executive



**Sid McDowell**  
Chair

# Children and Young People

**WE BELIEVE:** children and young people can be diverted from the criminal justice system through support designed to meet their needs and the needs of their families.

**WE AIM:** to reduce anti-social and offending behaviour among those perceived to be vulnerable to offending, through our work with children, young people and their families.



All of our work is relevant to early intervention and seeks to address adverse childhood experiences. Services are provided in local communities and the Child and Parent Support (CAPS) and the Early Intervention Support Service (EISS) are linked to Family Support Hubs. All interventions provide quality, non-stigmatising support for children and their families.

Our volunteer-led services – the Independent Visitor (IV) Scheme (for children with care experience), the Independent Representation (IR) Scheme (for young people in Lakewood Secure Care Centre), and Maximising Opportunity for Voluntary Engagement (MOVE), our Big Lottery funded programme, performed strongly throughout the year. We ended our MOVE programme in March 2018, with a celebration event in Girdwood Community Hub.

Children of Imprisoned Parents (CHIP) got underway in the year, supporting children who have a family member currently in prison. Supporting Children of Prisoners (SCOPE) which provides one-to-one support for children and young people with a parent or sibling in prison was chosen to be one of the projects focused on in the BBC Children in Need Annual Appeal in November 2017.

Our children's services were assessed against the Investing in Children Award, a UK-wide award that is accredited through Voice of Young People in Care (VOYPIC).

Reflections from the Assessor demonstrated that *"the young people were very positive in their responses about the support they receive from NIACRO staff and volunteers"*.

Jenny was part of a group of young people that met with Ronnie Armour, Head of the Northern Ireland Prison Service (NIPS), in August 2018 to discuss what it is like to have a loved one in prison. She suggested the visiting area in Hydebank Wood College would benefit from having more colour and some board games.

*"We were basically talking to him and I was telling him they should have added more colour to make it less daunting – not just for people up there visiting but for the prisoners too 'cause some of them have ADHD and some find it really difficult.....I have a type of autism so I understand completely – it could give you more anxiety and so I suggested getting more colour in you know, and the board games too.....So you don't have to start conversations because you're so engrossed in the game."* **Jenny, Young Person (SCOPE)**

The last time Jenny visited Hydebank, she could see that they had already started to implement some of the suggested changes. There were board games in the visiting area and more bright colours.

Service	Key Result	Primary funder
<b>CAPS (Child and Parent Support)</b> - intensive support services for families whose children aged 8 – 13 are at risk of engaging in anti-social/offending behaviour.		
<b>CAPS</b> (Southern Trust)	66 families engaged.	HSCB/SHSCT
<b>CAPS</b> (Belfast Trust)	62 families engaged.	HSCB
<b>EISS (Early Intervention Support Service)</b> - supports families when difficulties arise, before they need involvement with statutory services.		
<b>EISS</b> (Southern Trust)	180 families supported.	PHA
<b>EISS</b> (Belfast Trust)	176 families supported.	PHA
<b>Family Support Hub</b> - NIACRO chairs a group of voluntary, community and statutory bodies in the SHSCT area who provide family support.	334 referrals; 12 hub meetings chaired.	SHSCT
<b>Independent Representation (IR)</b> - advocacy and support for young people in Lakewood Secure Care Centre.	50 visits to Lakewood raising 71 issues.	SEHSCT
<b>Independent Visitor (IV)</b> - volunteers befriend and support "looked after" young people.	43 young people engaged providing 1658 hours' worth of events and workshops.	BHSCT SEHSCT
<b>Maximising Opportunity for Voluntary Engagement (MOVE)</b> - volunteers give one-to-one mentoring for young people at risk of offending/experiencing significant difficulties.	23 young people engaged in 2017/2018. The programme ended in March 2018 after 6 years, having engaged over 240 young people.	Big Lottery
<b>Supporting Children of Prisoners (SCOPE)</b> - one to one support to children and young people who have a family member in prison.	85 referrals and 69 children benefitted.	Children in Need
<b>Children with Imprisoned Parents (CHIP)</b> - new programme in 2017/2018 – support for children with a parent in prison to access early intervention services in their communities.	215 children supported.	Early Intervention Transformation Programme (EITP)

**Summary of activity:** The variety and range of children and young people's services was expanded in the year and the voice of the children using the services came through in the Investing in Children Award achieved in March 2018.

# Families

**WE BELIEVE:** people in prison and their families have the right to maintain relationships in prison and in the community. By helping families to access services, their ability to cope and to support effective resettlement is strengthened.

**WE AIM:** to reduce offending and its impact through services, which provide effective support for families and children, affected by imprisonment.



Family Links remains a vital service for the families of those in prison. We have continued to work with NIPS staff and others, in the prison and in the community to identify needs and ensure that families get early emotional and practical support and information to lessen the stress and anxiety that often comes from a family member being in prison.

Understanding that early intervention is key, we secured Assets Recovery Community Scheme (ARCS) funding to establish a pathway for identifying families at the court report stage, to see if earlier intervention was possible. While the pilot was well received, the numbers identified were small. We need to consider how we will develop such an approach, which is clearly valued, in the future.

The Transport Service to and from prison was available throughout the year with passengers reflecting that they depended on the service. When responding to the Northern Ireland Prison Service Visitor Experience Consultation (February 2018), many of those using the service indicated that they would struggle to make regular visits if the service was not available.

**"People here respect each other and genuinely care about each other and our clients. We all want the best."  
(NIACRO Staff Member)**

Families and Money Matters (FAMM) providing debt and money management advice for those in prison and their families was over target and has been granted additional resources for 2018/19. Debt and money management are key concerns for service users and when resolved have the potential to support re-integration and re-settlement.

In NIACRO's response to *'Prisons 2020 – Delivering Continuous Improvement in the Prison Service'*, we noted that the Community and Voluntary sector can, and does provide assistance for resettlement and rehabilitation through engagement with families. This is particularly true where families have a wealth of knowledge about prisoners' personal 'triggers', could contribute to safety plans, and understand licence conditions upon release and can therefore support resettlement and help to avoid recalls.

Service	Key Result	Primary funder
<b>Family Links</b> - emotional and practical support for families affected by imprisonment.	1220 referrals to the project; 85% of families sent information packs; 92% received a phone call within 48 hours.	NIPS, HSCB, WHSCT
<b>Family Links Pathways</b> - supporting families to access services at the pre-sentence stage.	7 families engaged.	Asset Recovery in partnership with Probation NI
<b>Transport Services</b> - affordable and accessible transport to all three NI prisons to support family contact.	202 journeys made; 1360 passengers transported.	NIPS
<b>FAMM (Family and Money Matters)</b> - providing debt advice to families and those in the community.	438 referrals received – over target and awarded extra funding.	Money Advice Service

**Summary of activity:** Families work was strengthened by the resources made available to work with the children as well as good linkages to the Family Support Hubs across NI and onward referral mechanisms to community and voluntary sectors groups



Olwen Lyner, NIACRO CEO addresses the EISS Stakeholder event in October 2018.



# Adults

**WE BELIEVE:** supporting people who have offended or who are at risk of offending to make positive choices contributes to reducing offending and anti-social behaviour.

**WE AIM:** to contribute to a reduction in offending and re-offending through appropriate and effective support for adults leaving the community and those leaving prison.



The Access programme ran for a full year and achieved significant outcomes for its leavers of which 67% were put in touch with training and employment providers. Working with PBNi and NIPS we were successful in our application to the European Social Fund. The new programme, Working Well, will commence in April 2018 and provide employability support for approximately 900 individuals per year for the next four years.

Welfare Rights has remained consistently busy, with the impact of Universal Credit still to be felt:

*"The Social Security System has always been difficult for our service users to navigate given the complexity of legislation and benefit rules. Now we are working with people who have been used to one benefits system prior to entering custody and faced with a completely new way of claiming benefits on release. Universal Credit is undoubtedly the biggest reform in social security policy since the 1980's. Applicants are required to apply online, communication is via text or email, sanctions for non-compliance are more severe, and the waiting period for first payment is at least 5 weeks. NIACRO is able to offer advice, guidance and support to people returning to the community to promote resettlement and desistance."*

**Project Worker NIACRO**

Assisting People and Communities (APAC), NIACRO's family of Floating Support services with its linked services offering support to ethnic minority tenants and families performed well throughout the year with 97% of people working with our floating support service and 100% of those working with our STEM service retaining their tenancy.

**"Everybody has been so supportive to me. I am made to feel important and treated with respect."**  
(NIACRO Volunteer)

Base2 continues to be a widely used service. Individuals who present, believing themselves to be under threat, face a wide range of complex issues that can include debt, mental-ill health and addiction. The newly acquired Aspire Community Engagement provides potential mentoring support for those ready to engage in such a support programme.

Positive Outcomes for Short Term Prisoners (POST) our service for short-term prisoners was referenced by the recent Criminal Justice Inspection Northern Ireland (CJINI) report:

*"POST offered a number of programmes to support prisoners in areas of housing, literacy, employability, and skills, together with sign-posting to health, addictions and other services. Inspectors saw this as long-overdue and a very valuable initiative to target a high-risk of reoffending group.*

**Criminal Justice Inspection Northern Ireland<sup>1</sup>**

We are delighted with the work of the Disclosure Hub, supported in the main by volunteers alongside staff. This valuable

service is available for people who need to know how to disclose a conviction or who require support for any discrimination relating to their conviction.

The service is also available to employers/ other institutions for compliance with legislative requirements, assessment of risks and dispelling myths.

Service	Activity	Primary funder
<b>ACCESS</b> - short-term employment support and signposting.	607 referrals received; 67% of leavers put in touch with training and employment providers.	PBNI
<b>Welfare Rights</b> - accurate, up-to-date and relevant advice for people in prison and their families.	603 prisoners prior to release and 92 individuals in the community received support and benefit checks.	NIPS
<b>APAC Floating Support</b> - Support for people to keep their tenancy and prevent homelessness as a result of anti-social behaviour.	Dealt with 143 cases; 97% of whom retained their right to tenancy.	NIHE/Supporting People
<b>APAC STEM</b> - support for people whose tenancy may be at risk due to harassment or intimidation because of ethnicity.	Dealt with 74 cases; 100 % of whom retained their tenancy.	NIHE
<b>BASE 2</b> - crisis response.	Dealt with 1136 cases; 236 above target. Engaged in a wide range of consultative events where the knowledge and expertise if the service is sought.	NIHE
<b>POST</b> - Positive Outcomes for Short Term Prisoners.	646 referrals; 2535 interventions.	NIPS

<sup>1</sup> An Inspection of Resettlement in the Northern Ireland Prison Service, Criminal Justice Inspection Northern Ireland, May 2018.

Service	Activity	Primary funder
<b>Aspire Mentoring</b> - during the year Reset Mentoring closed. A new service Aspire Mentoring was established. The service provided an intensive 16 weeks mentoring support to young men aged 16 – 30 who are marginalised in their community and at risk of involvement or further involvement in criminality.		
<b>Aspire Mentoring</b> - support for young men referred by PBNI.	351 referrals; 279 individuals being mentored.	PBNI
<b>Aspire Community Engagement</b> - Support for young men not in the formal criminal justice system.	120 referrals; 110 individuals being mentored.	PBNI
<b>Women's Project</b> - support PBNI management of women in the community who have previously offended.	77 group sessions held with 48 individuals participating.	Pilgrim Trust
<b>Disclosure Hub</b> - advice on how to disclose a conviction and support if discrimination is experienced; advice to employers for compliance with legislative requirements.	337 enquiries received; 8 training sessions provided, attended by 83 people.	DOJ Assets Recovery Community Scheme

**Summary of activity:** There was an increase in the number of services on offer and the activity recorded demonstrates that they were well received.

Professor Siobhan O'Neill (Ulster University) meets with NIACRO Staff and Executive Committee at the NIACRO AGM 2017.

"Maintains an expert balance between the adult's need and wider public safety considerations, something very few other voluntary organisations are in a position to be able to take on with the skill and competency of NIACRO" (Criminal Justice Statutory Agency)



## Influencing Others

**WE BELIEVE:** the knowledge and experience we gain from our work gives us the obligation, the authority and the responsibility to seek to influence policy makers, service providers and the wider public.

**WE AIM:** to have an impact on policy and practice by communicating our key messages and engaging with the relevant publics.



Public Affairs work was challenging given there was no sitting Northern Ireland Assembly or Executive. While we could not organise the Justice Series, we took our Policy Priorities 2017-2018 to elected representatives and extended invitations to NIACRO events to political representatives. We also attended the political party conferences of the five main parties.

Our Policy Priorities sought a commitment from political parties to the following **six pledges** to contribute to a safer and fairer society with less offending and fewer victims:

1. **Remove barriers to effective resettlement**
2. **Stop criminalising children**
3. **Support families and children affected by imprisonment**
4. **Pursue alternatives to prosecution**
5. **Attend to mental health and wellbeing across the criminal justice system**
6. **Tackle hate crime**

Nine public consultation responses were submitted in the year. Consulting with staff, service users and volunteers, we responded to *Prisons 2020 – Driving continuous improvement in the Prison Service*.

NIACRO also co-ordinated a response from the Accessing Services for Offenders (ASFO) group.

We continued to support work relating to criminal records and focused on mental health and suicide prevention within criminal justice. Professor Siobhan O'Neill (Ulster University) addressed our AGM in 2017 focusing on a zero-suicide approach within the criminal justice system.

Working with Professor Paul Iganski (Lancaster University), we published an occasional paper entitled 'The Need to Strengthen Civil Courage'.

We undertook a review of organisational membership, and committed to developing a new database. In the summer of 2017, NIACRO hosted a Queen's University QStep research student on a 6-week placement who undertook research on employer attitudes to employing people with convictions.

We increased our profile on Facebook and Twitter and continued to communicate information on news, service provision and advocacy with a focus on participating in advocacy weeks such as Volunteers' Week, Mental Health Awareness Week and engaging with our colleagues in criminal justice in the UK and Ireland.

Service	Activity
<b>Public Affairs</b>	The context for Public Affairs was challenging in year but we met with most parties to share our Policy Asks and to consult on the forthcoming Corporate Plan.
<b>Communications</b>	We developed an Overview of Services leaflet to give to all service users so that they can refer into any relevant service. We increased our use of social media and engaged with members and volunteers to share what we are doing and to gather their views on a variety of topics. Support from BBC Children in Need provided a quality focus on the children of prisoners as part of the Annual Appeal programme. Working with BBC Radio 1, we continued to highlight the impact of living with a parent in prison through the short documentary 'Parents in Prison'.
<b>Policy development</b>	<p>We responded to a number of consultations. Key were Prisons 2020 - Driving continuous improvement in the Prison Service and NIPS Visitor Experience Consultation.</p> <p>We also produced an occasional paper on responses to Hate Crime.</p> <p>In January, we hosted a meeting of NACRO and SACRO and have worked to strengthen our links with like-minded charities throughout the UK and Ireland.</p>
<b>Reporting and research</b>	<p>The Annual Report and a 5-year Corporate Plan were completed/developed. Evaluations of MOVE and CAPS were completed.</p> <p>2 staff members secured Griffins Society Research Fellowships (into the experience of domestic violence as a route into offending).</p>

**Summary of activity:** Given the challenging context the messages we have been working to put across have been well received and the links outside of Northern Ireland are providing useful opportunities for cross fertilisation and service development /policy challenge

## Applying Resources Effectively

**WE BELIEVE:** we must use our resources efficiently and effectively to bring maximum benefit to our service users.

**WE AIM:** to achieve our goals through support for our staff and volunteers and through securing and managing the necessary resources.

### NIACRO staff and volunteers are its key resource.

In 2016-17, we developed a Training Plan to reflect NIACRO's growing areas of activity and their resultant training requirements. At this time, we identified several 'core' training opportunities to equip project staff to support service users effectively and keep themselves safe. The 2017-18 Training Plan built on this foundation and included increasing numbers of staff being trained in the use of Outcomes Star, which is being deployed across an increasing number of projects, to help service users to identify their priorities and to chart progress. In addition, we offered accredited housing training to staff and a number of volunteers from STEM, who went on to use this training to advise peers in their communities.

We also offered training on some of the most challenging themes we come across when supporting service users including: mental health; addictions; and accessing benefits. In preparation for our new European Social Fund programme in 2018-19, staff who will be involved in the new programme were given the opportunity to undertake accredited Advice & Guidance training, at Level 4.



The liV process conducted over the summer of 2017 resulted in NIACRO being accredited. The report concluded that NIACRO met the standard across all nine indicators of volunteer management including, for example: recruitment of volunteers; supporting new volunteers; supervising, supporting and recognising volunteers' contributions.

The organisation continues to bid for and secure new resources while also working to retain and develop working approaches to key business areas. Delivery through partnership with others is a developing feature of our work.

Quality standards and assurance were key elements of the year's work.

- liV accreditation
- liP accreditation
- liC accreditation
- Advice NI Debt Advice Quality Assurance Standard
- NI Advice Quality Standard

Service	Activity
<b>Staff support and training</b>	Training plan prepared, approved and delivered; software package aids analysis of events to inform improvement plan. Supervision and appraisal guidance implemented.
<b>Volunteers</b>	Pool of 37 volunteers maintained and utilised.
<b>Securing resources</b>	See financial results.
<b>Quality standards and controls</b>	<p>Investors in People – commenced work towards renewal of accreditation in 2019.</p> <p>Investing in Volunteers - re-accredited.</p> <p>Investing in Children - achieved accreditation (one of only three organisations in NI to hold accreditation).</p> <p>We invested in a bespoke Data Capture process to ensure we can evidence outcomes in line with the NI Programme for Government.</p>

**Summary of activity:** Quality assurance has been a feature of the year with the development of a robust staff and volunteer training and development offer. Quality standards were retained or secured for the first time and we began work on the design of a new database to ensure we can evidence service users' progress



## Governance

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We are registered with the Charity Commission for Northern Ireland and make a full Directors' Return which includes a statement of governance related policies.

### NIACRO Executive

Directors during the year ending 31 March 2018 were as follows:

- Sid McDowell (Chairman)
- Brendan Fulton (Vice Chairman)
- Paddy Farry (Treasurer)  
(resigned 23 November 2017)
- Tony Glover (Treasurer)  
(appointed 24th November 2017)
- Christine Hunter  
(appointed 1st February 2018)
- Christine McLaughlin
- James McClean
- Ricky Rowledge
- Majella McCloskey
- Frank Mulhern
- Gillian McNaull
- Clare Dwyer
- John Topping

### NIACRO Senior Leadership Team

- Olwen Lyner, Chief Executive
- Donnie Sweeney, Deputy Chief Executive
- Ruth Walker, Business Development Manager
- Gareth Eannetta, Programme Manager
- Rachel Long, Programme Manager

### Key Information

Company Registration Number: NI 018121  
Charity Registration Number: NIC101599

### Registered Office

Amelia House, 4 Amelia Street,  
Belfast BT2 7GS.

### Company Secretary

Olwen Lyner

You can request a copy of the full Financial Statements by emailing us at

[niacro@niacro.co.uk](mailto:niacro@niacro.co.uk)

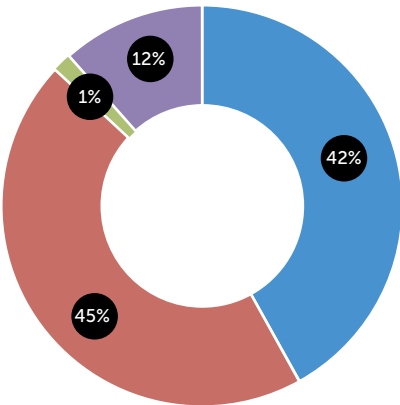
or write to us at the Registered Office address above.



# Financial overview

Annual Report Accounts

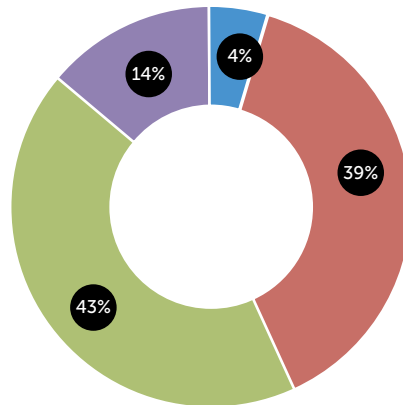
## Income



- Criminal Justice
- Local Admin
- European
- Other

Income	
Criminal Justice	1,212,126
Local Admin	1,302,923
European	39,833
Other	336,695
<b>Total</b>	<b>2,891,577</b>

## Resources Expended



- Fundraising and Governance
- Children and Young People
- Adults in the Community
- People in Prison and their families


Resources Expended	
Fundraising and Governance	126,881
Children and Young People	1,095,064
Adults in the Community	1,202,707
People in Prison and their Families	394,662
<b>Total</b>	<b>2,819,314</b>

<b>Our funders</b>	<b>Classification</b>	<b>Value (£)</b>
Department of Justice	Criminal Justice	270,588
Northern Ireland Prison Service	Criminal Justice	359,974
Probation Board for Northern Ireland	Criminal Justice	581,563.70
Belfast Health and Social Care Trust	Local Admin	79,549.70
Health and Social Care Board	Local Admin	446,797
Northern Ireland Housing Executive	Local Admin	367,074.00
The Executive Office	Local Admin	4848.57
Public Health Agency	Local Admin	305,932
South Eastern Health and Social Care Trust	Local Admin	21,636
Southern Health and Social Care Trust	Local Admin	66,821.60
Western Health and Social Care Trust	Local Admin	10,264.60
Special EU Programmes Body	European	39,833
Big Lottery Fund	Other	142,616
Children in Need	Other	33,257
Money Advice Service	Other	112,138
Voluntary Agencies	Other	23,828.54
Services Income	Other	8,664.92
Investment Income	Other	4,412.35
Other	Other	11,778.25
<b>Total</b>		<b>2,891,577</b>

## Service Locations



 [www.niacro.co.uk](http://www.niacro.co.uk)

 028 9032 0157

 @niacro

 [facebook.com/NiacroNews](https://facebook.com/NiacroNews)

 [youtube.com/NiacroVideos](https://youtube.com/NiacroVideos)


### Belfast

Amelia House  
4 Amelia Street  
Belfast  
BT2 7GS

 028 9032 0157


### Portadown

26 Carleton Street  
Portadown  
Craigavon  
BT62 3EP

 028 3833 1168

### Derry/Londonderry

Embassy Building  
2nd Floor  
3 Strand Road  
Derry/L'derry  
BT48 7BH

 028 7127 1459

We also deliver services in PBNI offices and all custodial institutions in Northern Ireland.



Amelia House, 4 Amelia Street, Belfast BT2 7GS.

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[www.niacro.co.uk](http://www.niacro.co.uk)