



niacro

NIACRO **ANNUAL REPORT** 2019-2020

**"Working to reduce crime
and its impact on people and communities"**





CONTENTS

Introduction	3
Children and Young People	5
Families Affected by Imprisonment	7
Adults in Prison and in the Community	9
External Engagement	13
Applying Resources Effectively	15
Governance and the Pandemic	17
Financial Overview	18
Service Locations	20



INTRODUCTION

As the organisation prepares to mark 50 years of service delivery in 2021, we are delighted to present this 49th Annual Report to our members, stakeholders and funders, staff and volunteers.

This annual report reflects a strong year for NIACRO. Within service delivery, all projects achieved or exceeded their targets in relation to the numbers of people engaging. Outcomes achieved, as recorded on our database, were also robust. As well as delivering services, we continued our policy work, influencing elected representatives and other decision-makers. We also commissioned and conducted research including our own survey of employer attitudes towards hiring people with criminal convictions and the ongoing use of custodial sentencing of women for fine defaults. Key moments in the year included:

- Securing the Northern Ireland Prison Service (NIPS) Visitor Centre Services contract. We began delivery of the service at all three prison establishments in October 2019. Whilst NIACRO had operated two of the three services in the past, this is the first time we are delivering services across all prisons and we are delighted to take on the responsibilities. This contract complements our commitment to supporting the families and children of those in custody through Family Links, and we are already able to make better links for visitors and connect them to relevant services.
- The publication of an inspection report in relation to our longest standing project, Base 2, by the Criminal Justice Inspectorate Northern Ireland (CJINI). The report recorded that “*Base 2 has saved lives and works in our communities*

to effectively validate threats from paramilitary groups to individuals and families living in public housing and helps them to relocate and resettlement.” The project receives an average of 1,300 referrals per year. The numbers being referred to the service, living in circumstances that are often chaotic and harmful, to themselves and others, is of real concern and it is important that resources are in place to provide pathways of support to address their many issues including the real threat of homelessness.

- Identifying gaps in services is a perennial issue for us and so we were delighted to secure funding for 12 months from the Probation Board of Northern Ireland (PBNI) to support men and women who are outside of the Aspire projects’ criteria. Transitions provides one-to-one mentoring for those who face significant difficulties upon release from custody which, if unresolved, increase the likelihood of recall to custody, through re-offending, or other breaches of licence conditions.
- In the year, NIACRO was awarded Gold level accreditation from Investors in People, a step up from our previous award of Silver level and recognition of all that is invested in our staff across the organisation. Since 2018, we have been awarded the Investing in Children accreditation annually, this year serving as a model of good practice for other organisations seeking this recognition. NIACRO has also transitioned into a trauma-informed organisation, recognising the effects of Adverse Childhood Experiences and supporting those affected.

- With a specific focus on women in the Criminal Justice System, NIACRO hosted a seminar led by Dr Shona Minson of Oxford University, reviewing the need to establish sentencing guidelines to inform the sentencing of mothers who may be facing a prison sentence. Her work highlights to the judiciary and other professionals the impact of a mother's imprisonment on children (even for short sentences) and the benefits of finding alternatives to custody where possible.
- Despite it being a year of quality accomplishments and great outcomes, the year ended with one of the biggest challenges NIACRO and our wider community has faced – the COVID-19 pandemic. The lockdown required most workforces to work from home. NIACRO responded quickly in the run-up to lockdown, offering a telephone helpline service to families who could no longer visit prisons. This is a much-needed trusted pathway for prisoners being released early, as well as routinely, into a world where many public services had closed their doors and methods of connection had changed.

- Whilst this was an unprecedented end to the year, NIACRO remains very appreciative of the support of our funders, members, supporters, staff, and volunteers. The commitment and support of our governing body, the Executive Committee, provides the surety of purpose and accountability necessary for us to thrive.

O. Lyner

Olwen Lyner, Chief Executive

Sid McDowell

Sid McDowell, Executive Committee Chair



NIACRO CEO, Olwen Lyner, with Anne Fox of Clinks, who was the keynote speaker at our 48th AGM.



NIACRO Executive Committee Chair, Sid McDowell, greeting guests at a NIACRO Showcase Event.



CHILDREN AND YOUNG PEOPLE

NIACRO Believes:

Early interventions can support children and young people to make positive life choices and avoid risk-taking behaviours.

We, therefore, work alongside families, schools and communities to offer such support.

Children and Young People Services have operated well throughout the year. Our Early Intervention Support Service (EISS) received an extension to its funding and remains a cornerstone of the Family Support Hubs structure across Northern Ireland which also saw an increase in funding.

In the Southern Trust, the CAPS programme, focused on children aged 8-13, is a key early intervention response. The volunteer-led programmes 'Independent Visitors' and 'Independent Representation' sustained a significant number of committed volunteers engaged in varied and innovative activities, supporting and befriending young people in care.

The annual Investing in Children assessment confirmed that we continue to meet the standard and these quotes from service users support this finding:

"NIACRO has had a huge impact on my life. I couldn't really speak to anyone; I was bottling everything up. But now in NIACRO, I can talk about anything. It doesn't make you feel like you are alone"

Children & Family Services participant



NIACRO hosting a Winter formal at Lakewood Centre for Young People.



"She really understands me. She's empathetic about things"

IV participant speaking of his volunteer



EVIDENCE OF OUR IMPACT

Service	Activity	Primary Funder
EISS (Early Intervention Support Service): support for families when difficulties arise, before they need involvement with statutory services		
EISS (Southern)	190 families supported	PHA
EISS (Belfast)	199 families supported	PHA
CAPS (Child and Parent Support): intensive support for families whose children aged 8–13 are experiencing significant difficulties at home, school or in the community		
	58 families engaged	HSCB/SHSCT
Family Support Hub: NIACRO chairs a group of voluntary, community and statutory bodies providing family support in SHSCT area		
	300 referrals; 12 hub meetings chaired	SHSCT
Independent Representation: advocacy & support for young people in Lakewood Secure Care Centre		
	49 visits to Lakewood raising 36 issues	SEHSCT
Independent Visitor: volunteers befriend and support “looked after” young people		
	30 matches made. 593 activities completed over 2106 hours	BHSCT/SEHSCT
SCOPE: one to one support to children and young people who have a family member in prison		
	38 children benefitted from the service (May 2019 to March 2020)	BBC Children in Need



Olwen Lyner and NIPS Director General Ronnie Armour at a tour and BBQ for young people at Hydebank.

FAMILIES AFFECTED BY IMPRISONMENT

NIACRO Believes:

People in prison and their families have the right to maintain (or not) relationships in prison and in the community. Helping families to access services strengthens their ability to cope, to resettle effectively and to desist from crime.

We, therefore, work to reduce (re) offending, and its impact, by supporting families affected by imprisonment.

Family Services had a year of consolidation. By remodelling Family Links (supporting families of people in prison) we have been able to integrate support for families with specialist support for children requiring a one-to-one longer-term intervention to help them to deal with the difficulties associated with familial imprisonment. Funding from BBC Children in Need continued for SCOPE to work in the year as an integral element of the programme. In February, Family Links brought families together for an overnight stay to Corrymela. This gave parents/carers opportunities for relaxation and self-care sessions whilst children engaged together in play and creative sessions as well as several joint creative/play sessions. Several NIPS staff including Family Officers joined the programme and the Director-General of NIPS, Ronnie Armour, joined the families for dinner and answered parents' and children's questions.

“NIACRO has helped me become more aware of my situation and has made me realise I’m not alone. My Family Links Project Worker has helped me and my daddy have a closer bond while he is inside and you have helped me have experiences not many children would...I’m glad I can have the support and am able to tell others about what they do and the work they offer.”

Family Links participant

In October 2019, NIACRO assumed responsibility for delivery of the NIPS Visitor Centre Services contract which provides support to families of people in custody, particularly to help them to maintain family relationships through visiting. The initial months focused on staff development and restructuring exercises which concluded in March 2020, but by that time face-to-face visits had ceased at all three prison sites due to the COVID-19 pandemic. Consequently, visiting services, including the transport service, were suspended. NIACRO continues to work closely with the Prison Service and DoJ as developments regarding visits are ongoing.

FAMM provides debt and money management advice to people in the justice system and their families. Debt is a key issue for many we are in contact with and often it places them in the hands of unregulated lenders. 473 engaged with the service. Those we connected to additional sources of advice and support reported that they would not have accessed these mainstream services without FAMM.

“Big help to me. Without the service I would have been lost.”

FAMM participant

EVIDENCE OF OUR IMPACT

Service	Activity	Primary Funder
Family Links - emotional and practical support for families affected by imprisonment	1508 referrals to the project	NIPS, HSCB, WHSCT
Transport Service - affordable and accessible transport to all three NI prisons to support family contact	195 journeys made; 1,538 passengers transported	NIPS
FAMM (Family and Money Matters) - providing debt advice to families and those in the community	473 referrals	Department for Communities



**IN 2019 - 2020
OUR SERVICES
REACHED:**

7477
SUPPORTED
ACROSS 21
PROJECTS



4912
Adults



1592
Families



973
Children &
Young People



49%
Short Term
Under 4 Weeks



25%
Medium Term
4-12 Weeks



26%
Long Term
Over 12 Weeks



ADULTS IN PRISON AND IN THE COMMUNITY

NIACRO Believes:

Supporting people who have offended or who are at risk of offending to make positive choices contributes to desistance from crime.

We, therefore, work to contribute to a reduction in offending and re-offending by supporting adults leaving prison and in the community.

Our services to adults in prison and in the community performed well. The Welfare Advice service, which receives no statutory funding is always under pressure. One staff member responded to unscheduled callers, supporting the needs of 137 new referrals. Towards the end of March as the impact of the pandemic caused concern for those being released from prison into a community where public offices had closed, this service was recognised by NIPS and SSA as a trusted partner to support those in need.

Get Real, tackling hate crime, evidenced good progress across all three strands of the work. Through the community education element, 330 participants engaged in 34 community education programmes across Northern Ireland and the border counties of the Republic of Ireland.

APAC and Base 2 help to bring stability to lives, including to tenancies, supporting people whose



Working Well Senior Practitioner Claire doing mock-interviews with participant.

chaotic lifestyle/anti-social behaviour is causing significant instability for them and for others. In 2019-20, these two programmes together supported 1,424 people with **100% of APAC's service users retaining their tenancies**; evidence of the project's impact on improving the stability of often-chaotic lifestyles. Base 2, APAC and Aspire Community Engagement are all examples of programmes delivering *early-stage intervention* i.e. before people come into contact formally with the justice system, helping to divert them from doing so.

Towards the end of the year, CJINI's inspection of Base 2 was published.¹ *"This review concluded that overall the Base 2 project was working soundly, processes were operating with integrity and clear human welfare outcomes had been delivered."* It noted that Base 2 works with over 60 community-based groupings.

The report provided reassurance as to the value of Base 2 and recommended that:

"Within six months of the publication of this report, in accordance with the objectives agreed in the Executive Action Plan on Tackling Paramilitary Activity, Criminality and Organised Crime, the DoJ should bring forward options to create a centre of excellence for restorative justice and Base 2 should be affiliated to this centre."

"In a normalised society we shouldn't need Base 2 but the reality is we do."

Jacqui Durkin, Chief Inspector of Criminal Justice in Northern Ireland

1 <http://www.cjini.org/getattachment/08fe716a-3ab2-4a8d-915e-57cfc2826c67/report.aspx>

Aspire Mentoring and Aspire Community Engagement, funded by PBNI through the Tackling Paramilitary Task Force, support young men at risk of becoming involved or further involved in paramilitary and/or criminal behaviour. Aspire continues to evidence positive outcomes and received additional funding in November 2019 which has allowed for extra mentoring resources to meet the demands for the service. The additional funding has also allowed for a strengthening of the restorative practice element of Aspire Community Engagement and to test the introduction of a restorative element to Aspire Mentoring, with support from the project partners Community Restorative Justice Ireland and Northern Ireland Alternatives.

To support our work the Prison Reform Trust, along with NIACRO, commissioned the updating of research carried out in 2015 on *'The Current Landscape of Support for Women who Offend in Northern Ireland'* by Kate Campbell to examine the progress made in supporting women who are moving on from the criminal justice system (custodial and community sentences). The research, published in the Spring, will help to inform the awaited Department of Justice strategy in this area.

Working Well, our employability support programme funded by the European Social Fund, completed its second year and exceeded annual targets for enrolments and participants entering training/education and employment. This was made possible through strong referral sources and building relationships with employers and other stakeholders including FE colleges, training organisations, etc. Our partners in the delivery of Working Well are the Probation Board for Northern Ireland (PBNI) and the Northern Ireland Prison Service (NIPS). The staff working on the programme are based in PBNI's offices across Northern Ireland and in each prison establishment.

"I would just like to thank you for all the help. (Worker) has went above and beyond to help me! I cannot thank her enough!!"

Working Well Participant

"The Lockdown from 23/3/20 made a profound impact upon our agency and threatened to not only disrupt but possibly end so much established work with partner agencies. I am happy to report that whilst there was some disruption, our team was able to continue to make referrals to Working Well. A major factor in maintaining this was the willingness and ingenuity of NIACRO staff to adapt to telephone support and other means of communication. PBNI staff reported good levels of communication and felt that WW was continuing to offer and deliver a service to our clients."

PBNI Area Manager – July 2020

52% of Working Well service users who engaged in internal training and skills building had no formal qualifications yet 287 participants completed training and 30% secured an education outcome.

Of 154 participants who completed Working Well Prison's 'Through the Gate' programme between April and September 2019, 75% (115) did not return to custody in the period under review.



PBNI and NIACRO Aspire team meeting.

We conducted research into employer attitudes on hiring people with convictions.

The main findings were:

- **97%** of employers believe that rehabilitation of people with convictions is possible
- **33%** said that lack of support and information prevents them from hiring people with convictions
- **82%** of employers had concern for the type of offence when considering hiring someone with a conviction
- **83%** said that proof of rehabilitation would make them more likely to hire someone with convictions.

NIACRO received 6 months' funding from the Supporting People Social Innovation Fund to pilot a drop-in advice service for members of the BME community in Belfast who were facing housing and associated difficulties. During the 6-month pilot, (Oct 2019-March 2020), 445 cases were supported, evidencing the need for a 'triage' service for those who:

- have reported hate incidents;
- are battling with benefits/housing/immigration and are struggling to integrate.

The pilot made 268 signposts to statutory, voluntary and community agencies and provided additional support to help people to integrate into their communities (for example by accessing further education, community groups etc.).



Working Well staff at a local Job Fair event.

BELONG CASE STUDY:

A refugee approached Belong to ask for assistance to get his 6 children from the Middle East to Belfast. Belong contacted an organisation which assists with family reunion and they were able to arrange flights. Contact was also made with NIHE for temporary accommodation and the Red Cross for ongoing support once they arrived. His wife and another child will be joining them soon.

"Great news....I've just seen them safely through security and am sure they'll be OK from here. It's rare I spend so much time with clients and a good reminder of what we're actually doing when I fire off emails with bookings. Really appreciate all your help. This has been such a team effort."

Amy, Together Now



EVIDENCE OF OUR IMPACT

Service	Activity	Primary Funder
Welfare Advice - for people who have been affected by the criminal justice system and their families	137 individuals supported. 61% of individuals in the community received support and benefit checks	Funded by NIACRO
Get Real - help for those with hate crime offences, are at risk of committing a hate crime offence, and for victims of hate crime offences	In this final year of the programme, 44 referrals have been made to Strand 1 and 34 programmes delivered to 330 people	SEUPB
APAC ASB - support for people to keep their tenancy and prevent homelessness because of anti-social behaviour	68 referrals	NIHE/Supporting People
APAC STEM - support for people whose tenancy may be at risk due to harassment or intimidation because of ethnicity	37 referrals	NIHE/Supporting People
BASE 2 - crisis response	1107 referrals	NIHE
Aspire - made up of two services: Aspire Mentoring and Aspire Community Engagement.		
Aspire Mentoring - support for young men referred by PBNI	300 participants supported	PBNI
Aspire Community Engagement - Support for young men not in the formal criminal justice system	296 participants supported	PBNI
Women's Project – support PBNI in the management of women in the community who have previously offended	37 referrals with an average weekly attendance of 11 participants	Pilgrim Trust
Working Well - Employment Support for people with convictions, in prisons and in the community and including disclosure advice for individuals and employers		
Working Well Community - Employability support based in Probation and NIACRO offices across Northern Ireland	794 participants enrolled	ESF/PBNI
Working Well-Prisons - providing support to those in prison by connecting them with services and programmes to enhance skills and support individuals towards release and resettlement	777 participants enrolled	ESF/NIPS
Disclosure Hub - advice on how to disclose a conviction and support if discrimination is experienced; advice to employers for compliance with legislative requirements	409 enquiries received; 234 staff from several organisations received training. 7 detailed guides and resources produced	ESF/NIACRO



EXTERNAL ENGAGEMENTS

NIACRO Believes:

The knowledge and experience we gain from our work gives us the obligation, the authority and the responsibility to seek to influence decision-makers, services providers, community leaders and the wider public.

We will continue to have an impact on policy and practice by communicating our policy asks and engaging relevant publics.

Work in the area of External Engagement was challenging given the NI Assembly was not sitting until January 2020, but we continued to respond to consultations and engaged with political parties and representatives to brief them on the issues emerging from our work. In January, we began to engage in individual meetings to re-establish closer connections with MLA's. Unfortunately, due to the COVID-19 pandemic, momentum has stalled once again but we continue to identify issues of interest and concern and plan for future engagements.

Throughout the year NIACRO engaged in many meaningful events, highlighting our services and associated issues. Two staff who undertook a Griffins Society Research Fellowship presented their report *Survived: But at What Cost? A Study of Women in the Criminal Justice System Who Experienced Domestic Abuse and the Potential*



Former Secretary of State for Northern Ireland Julian Smith visiting NIACRO's Belfast office.

DoJ Permanent Secretary Peter May at NIACRO presenting Aspire Project Worker Donna Johnson with her Skills for Justice Certificate.



for Change and shared their findings and recommendations at an event organised by NIPS in Hydebank Wood College.

NIACRO was visited by several high-profile guests during the year. In August 2019, we hosted Secretary of State for Northern Ireland, Julian Smith MP, to convey the impact on voluntary organisations of the absence of the NI Executive. In late February 2020, we were visited by the Department of Justice Permanent Secretary Peter May. He heard how our services complement DoJ strategic objectives as set out in their latest Business Plan. He also presented staff members with Skills for Justice certificates and met members of the organisation's Executive Committee. The visit reinforced NIACRO's role as a valued partner of the Department of Justice.



From top left to bottom photo: NIACRO at the Alliance Conference with MP Stephen Farry. Dr Minson presenting her work at NIACRO. NIACRO at the DUP Conference with DUP Leader Arlene Foster. NIACRO at the Sinn Féin Conference with MLA Alex Maskey. DoJ's Paul Doran visiting an ASFO Meeting.

EVIDENCE OF OUR IMPACT

Service	Activity
Communications	<ul style="list-style-type: none"> Increased our use of social media and engaged with members and volunteers to share what we are doing and to gather their views on a variety of topics. Published Issue 42 of NIACRO News². Attended party conferences where we engaged with MP's and MLA's on relevant issues.
Policy Development	<p>We responded to 7 consultations throughout the year³:</p> <ul style="list-style-type: none"> Northern Ireland Prison Service Strengthening Family Relationships Northern Ireland Prison Service Creating a Smoke-Free Environment Hate Crime Legislation in Northern Ireland-Independent Review Department of Justice Sentencing Review Northern Ireland Northern Ireland Housing Executive Customer Support and Tenancy Sustainment Strategy Northern Ireland Community Safety Strategy 2020-2023 Victim Support Northern Ireland Strategy Consultation 2020-2024
Reporting and Research	<ul style="list-style-type: none"> CJINI published an inspection of Base 2. NIACRO commissioned research on the landscape of support for women who offend. Other research examined employer attitudes towards employing people with convictions, and, in partnership with DoJ, we began research on the imprisonment of women for fine defaults.

2 <https://www.niacro.co.uk/sites/default/files/publications/Final%20139887%20NIACRO%20News%20%28Issue%2042%29.pdf>

3 Consultations can be found online at: <https://www.niacro.co.uk/consultation-responses>



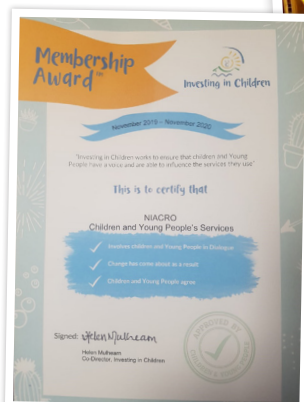
APPLYING RESOURCES EFFECTIVELY

NIACRO Believes:

We must use our resources efficiently and effectively to bring maximum benefit to our service users.

In the summer of 2019, we were awarded Gold Standard accreditation from Investors in People; a further demonstration that the organisation invests in its staff in order to bring about innovative and impactful support for service users. The assessment report stated: *“The culture within NIACRO is friendly, upbeat, informal and down to earth, but it also business-focused, service user-orientated and professional. By the nature of the services provided by the organisation and in line with good governance and the requirements of stakeholder funders, the organisation and its people work to strict operating policies and procedures. Adherence to standards is critical for the success of the organisation and for the service to service users including, ex-offenders, prisoners and their families.”*

Our database enables us to track and evidence our outcomes, informing us and others about how our services are impacting on the lives of those who engage with us. So we continue to invest significantly in staff development and our IT infrastructure.



EVIDENCE OF OUR IMPACT

Service	Activity
Staff Support and Training	<ul style="list-style-type: none"> • Supervision and appraisal guidance were revisited and implemented. • 30 staff received Level 4 Skills for Justice accredited qualifications in Community Rehabilitation, Early Intervention and Restorative Practice. • Worked to transition to be a trauma-informed organisation and provided awareness training to staff on ACEs (Adverse Childhood Experiences).
Volunteers	31 active volunteers.
Securing Resources	See financial results (page 18)
Quality Standards and Controls	<p>Investors in People – awarded Gold Standard.</p> <p>Investing in Children - received the award (one of only three organisations in NI to hold award).</p>



GOVERNANCE AND THE PANDEMIC



NIACRO's Executive Committee on tour of the new Davis House at Maghaberry prison during construction.



DoJ Permanent Secretary Peter May with members of NIACRO's Executive Committee.

The Executive Committee oversees the work of the organisation. 6 Executive meetings and 5 Finance and Audit Committee meetings were held. Reports from the CEO, Internal Auditors, Health and Safety and IT consultants contributed to sound governance. The dynamic risk register supported the Executive's decision making and enabled them to guide the organisation in uncertain times.

The year under view has been one of solid progress and hard work. As the year closed the COVID-19 pandemic challenged us and our service users and we and they have had to adapt to delivering our services remotely. We will continue to review our working practices as the COVID-19 crisis evolves and any impact that has on costs and outcomes.

It is notable that at the year-end debtors to the organisation stood at just over £1m. The prudent decisions of previous and current Executive Committees to build the necessary contingent reserve was unfortunately called upon to provide the cash necessary to fund the short-term pressure. It is important that our funders understand the working capital issues that their system of late payments can cause and work with us to reduce the delays.

NIACRO Executive

Directors during the year ending 31 March 2020 were as follows:

- Sid McDowell (Chairman)
- Tony Glover (Treasurer)
- Majella McCloskey
- Christine Hunter
- Gillian McNaul

- Frank Mulhern
- Karen Collins
- Paul Farrell
- Conor Murray
- Brendan Fulton (Retired Nov 2019)
- Ricky Rowledge (Retired Nov 2019)
- Christine McLaughlin (Retired Nov 2019)
- Jimmy McClean (Retired Nov 2019)

NIACRO Senior Leadership Team

- Olwen Lyner, Chief Executive
- Donnie Sweeney, Deputy Chief Executive (Retired Dec 2019)
- Ruth Walker, Business Development Manager
- Gareth Eannetta, Programme Manager
- Rachel Long, Programme Manager
- Tracey Gillen, Programme Manager
- Maggie Butler, Central Services Manager

Key Information

Company Registration Number: NI 018121

Charity Registration Number: NIC101599

Registered Office

Amelia House, 4 Amelia Street, Belfast BT2 7GS

Company Secretary

Olwen Lyner

You can request a copy of the full Financial Statements by emailing us at:

niacro@niacro.co.uk

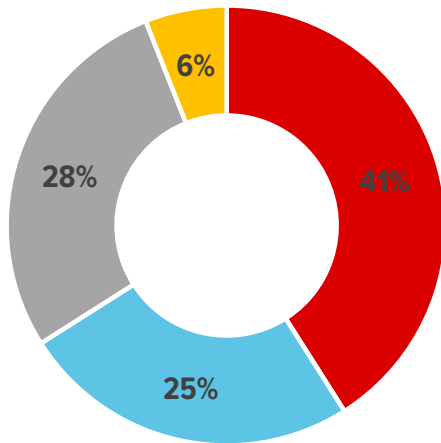
or write to us at the Registered Office address above.



FINANCIAL OVERVIEW

Our Funders	Value £	Classification
Advice NI	£2,150.00	Other
Arts Council for Northern Ireland	£8,078.36	Other
Belfast Health & Social Care Trust	£79,550.00	Local Admin
Charitable Trusts & Foundations	£43,623.10	Other
Children in Need	£33,087.60	Other
Department for Communities	£68,916.30	Local Admin
Department of Justice	£265,738.00	Criminal Justice
European Social Fund	£873,508.25	European
Health and Social Care Board	£226,497.25	Local Admin
Money & Pensions Service	£6,358.72	Other
Money Advice Service	£1,896.44	Other
Northern Ireland Housing Executive	£374,876.35	Local Admin
Northern Ireland Prison Service	£573,943.26	Criminal Justice
Pilgrim Trust	£10,776.85	Other
Probation Board for Northern Ireland	£883,556.59	Criminal Justice
Public Health Agency	£305,040.42	Local Admin
South Eastern Health & Social Care Trust	£22,067.92	Local Admin
Southern Health & Social Care Trust	£95,246.10	Local Admin
Special EU Programmes Body	£191,397.39	European
Voluntary Agencies	£11,881.00	Other
Western Health & Social Care Trust	£10,794.00	Local Admin
Donations	£5,150.00	Other
Investment Income	£7,321.84	Other
Services Income	£144,091.08	Other
Total	£ 4,245,546.82	

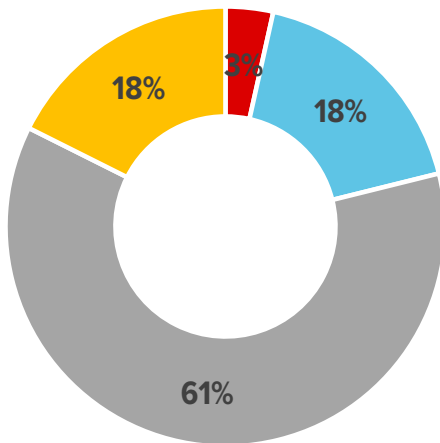
Breakdown of Income Sources



- Criminal Justice
- European
- Local Admin
- Other

INCOME OVERVIEW

Breakdown of Income Sources		
Criminal Justice	£ 1,723,237.85	41%
European	£ 1,064,905.64	25%
Local Admin	£ 1,182,988.34	28%
Other	£ 274,414.99	6%
Total	£ 4,245,546.82	100%



- Fundraising & Governance
- Children & Young People
- Adults in Prison & the Community
- Families Affected by Imprisonment

BREAKDOWN OF RESOURCES EXPENDED

Breakdown of Resources Expended		
Fundraising & Governance	£ 149,375.00	3%
Children & Young People	£ 753,103.15	18%
Adults in Prison & the Community	£ 2,617,072.27	61%
Families Affected by Imprisonment	£ 752,382.39	18%
TOTAL RESOURCES EXPENDED	£ 4,271,932.82	100%

SERVICE LOCATIONS

Belfast

Amelia House
4 Amelia Street
Belfast
BT2 7GS
028 9032 0157

Portadown

6 Carleton Street
Portadown
Craigavon
BT62 3EP
028 3833 1168

Derry/Londonderry

Embassy Building
2nd Floor
3 Strand Road
Derry/Londonderry
BT48 7BH
028 7127 1459

We also deliver services in PBNI offices and all
custodial establishments in Northern Ireland.

- 🌐 www.niacro.co.uk
- ☎ 028 9032 0157
- 📧 @niacro
- 📘 facebook.com/NiacroNews
- 📺 youtube.com/NiacroVideos