

A red circular logo with the word "niacro" in white lowercase letters.

niacro



APAC
Assisting People and Communities

our home

nossa casa

nasz dom

ہمارے گھر

bizim ev

mūsu mājas

وطننا

gurigayagii

notre maison

我们的家

mūsų namuose

ang aming tahanan

STEM

Supporting tenancies for people from ethnic minority backgrounds.

Information for tenants

supporting  **people**

Housing
Executive

What is STEM?

- STEM is a Floating Support service, providing support and assistance to people whose tenancy may be at risk due to harassment or intimidation because of their ethnicity.
- It is one of NIACRO's APAC services, which aims to help people deal with the difficulties they are experiencing in the community and supports people to maintain their tenancies.
- STEM works to improve the social inclusion of people from ethnic minority backgrounds, removing barriers to integration and encouraging participation in society.
- It promotes positive community responses to dealing with incidents of intimidation and works alongside other organisations seeking to promote community integration.
- NIACRO works to reduce crime and its impact on people and communities.

Who is it for?

STEM is available for people from ethnic minority backgrounds who have a tenancy, or who have been offered a tenancy, in the Greater Belfast area and who are at risk of harassment or intimidation due to their ethnicity. We work with people who have, or are taking up, a tenancy with the Housing Executive, a housing association, or a private landlord.

How can STEM help you?

If you choose to work with us, we can help you in a number of ways:

- we will meet with you to discuss your situation and assess your needs;
- we will agree a plan of support with you, which will outline what needs to be done and by whom, and what other agencies or people need to be involved;
- we can provide practical advice, assistance and support, including:
 - help completing application forms, supporting you to make appointments and accompanying you to interviews;
 - advice on how to claim for social security benefits and access education, training and employment;
 - support to establish social networks within your community, helping you to identify local support groups and make connections with them, particularly those which offer support to people from ethnic minority backgrounds;
 - support to deal with actual or possible incidents of intimidation or disputes with neighbours, including mediation; and
 - the possibility of meeting with a trained volunteer who can provide further appropriate support.

For more information and advice, please contact:

STEM, NIACRO, Amelia House, 4 Amelia Street, Belfast, BT2 7GS.

Tel: **028 9032 0157** | Email: **apac@niacro.co.uk** | Website: **www.niacro.co.uk**

Translation services are available upon request.

Company Registration No NI 01821 | Charity Registration No XN 4820